

Understanding your Employee Assistance Program (EAP)

Your EAP is a confidential and voluntary support service that can help you take the first step toward change. Let us help you find solutions to the challenges you face at any age and stage of life. You and your immediate family members (as defined in your employee benefit plan) can access immediate and confidential support in a way that is most suited to your preferences, comfort level and lifestyle.

No cost

There is no cost to you or your family to use your EAP. This benefit is provided to you by your employer. Your EAP can provide a series of sessions with a professional and if you need more specialized or longer-term support, our team of experts can suggest an appropriate specialist or service that is best suited to your needs. While fees for these additional services are your responsibility, they may be covered by your provincial or organizational health plan.

Confidentiality

Your EAP is completely confidential within the limits of the law. No one, including your employer, will ever know that you have used the program unless you choose to tell them.

The Employee Assistance Program services ("Services") available under MyLibertyAssist® are provided by Bensinger, DuPont & Associates. Liberty Life Assurance Company of Boston does not insure or administer these Services. California residents seeking services are eligible to receive three (3) face-to-face sessions within a six-month time period. Face-to-face sessions are available for individuals sixteen years and older. Legal services do not include any action, proceeding or dispute between an employee and his employer, fellow employee, union, labor management trust fund, Employee Assistance Program (EAP) provider or group insurance carrier.

Solutions for your work, health and life

Achieve well-being

- Stress • Mental health concerns • Grief and loss
- Crisis situations

Manage relationships and family

- Communication • Separation/divorce • Parenting

Deal with workplace challenges

- Stress • Performance • Work-life balance

Tackle addictions

- Alcohol • Drugs • Tobacco • Gambling

Find child and elder care resources

- Child care • Schooling • Nursing/retirement homes

Get legal advice

- Family law • Separation/divorce • Custody

Receive financial guidance

- Debt management • Bankruptcy • Retirement

Improve nutrition

- Weight management • High cholesterol and blood pressure • Diabetes

Focus on your physical health

- Understand symptoms • Identify conditions
- Improve sleep



Let us help

Your Employee Assistance Program (EAP) provides you with **immediate and confidential help** for any work, health or life concern. We're available anytime and anywhere. Let us help.

workhealthlife.com/mlaeap

Let us help

MyLibertyAssist®



Access your Employee Assistance Program (EAP) 24/7 by phone, web or mobile app.

1.866.695.6327
workhealthlife.com/mlaeap

Download My EAP app now at your device app store or scan the QR code.



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