

## FACT SHEET

# LIFELock BENEFIT ELITE™

LifeLock Benefit Elite™ protection is aimed squarely at what matters to employees – helping protect their identities and helping protect their nest eggs. While most employees have a 401(k), many may set it and forget it – which means they could miss important cues that may indicate potential fraud. LifeLock Benefit Elite protection helps detect potential fraud and brings it to the attention of employees through alerts within the company's network via email, text or phone.\*\* The company's network, however, does not cover all transactions.

Available only through employers, LifeLock Benefit Elite protection helps protect 401(k) and other investment accounts from fraudulent withdrawals and balance transfers. LifeLock also searches over a trillion data points every day for potential threats to its members' personal identity, including suspicious uses of name, address, phone number, birth date, and Social Security number to obtain loans, credit and services, or to commit crimes.

If an employee becomes a victim of identity theft while a LifeLock member, LifeLock will spend up to \$1 million to hire the necessary lawyers, accountants and investigators to help with recovery.†



## Detect and Alert Benefits

### ✔ LifeLock Identity Alert® System†

Actionable alerts are sent in near real time as soon as LifeLock detects your Social Security number, name, address or date of birth in applications for credit and services within our extensive network.† We monitor over a trillion data points, including those for new credit cards, wireless services, retail credit, mortgages, auto and payday loans. You can choose alerts by text, phone or email and respond immediately to confirm if the activity is fraudulent with our proprietary Not Me® verification technology.†.

### ✔ Investment Account Activity Alerts†

Investment and retirement accounts, like your 401(k), can be the lifeline for financial growth. We'll help protect your nest egg from fraudulent cash withdrawals and balance transfers.†

### ✔ Fictitious Identity Monitoring

We scan for names and addresses connected with your Social Security number to help protect against criminals building fictitious identities to open accounts or commit fraud.

### ✔ Address Change Verification

Identity thieves try to divert mail to get important financial information. LifeLock lets you know of change-in-address requests linked to your identity.

### ✔ Courts Records Scanning

We check court records for matches of your name and date of birth to criminal activity. It can help protect you from being falsely linked to arrests and convictions you know nothing about.

### ✔ Black Market Website Surveillance

Identity thieves buy, sell and trade personal information on black market websites around the world. LifeLock patrols over 10,000 criminal websites and notifies you if we find your data, so we can help you take action.

### ✔ Data Breach Notifications

Your identity is virtually everywhere. Doctors, insurance companies, employers, even your favorite retailers. We'll let you know about large scale data breaches, so you can help protect your personal information.

## About LifeLock

LifeLock is the leader in identity theft protection services. Unlike a bank, a credit card company or a credit bureau, our focus is on protecting your identity – to help keep you safer in an always-connected world.

## 3 Layers of Protection

### DETECT

We're searching over a trillion data points every day looking for potential threats to your identity.

### ALERT

With the patented LifeLock Identity Alert® system†, as soon as we detect a threat to your identity, you'll be notified by text, phone or email\*, to help stop thieves before they can do damage to your identity.

### RESTORE

If you do become a victim, our U.S. based Identity Restoration Specialists are available to handle your case every step of the way.

*(Continued on reverse)*

\*Fastest alerts require member's current email address. Phone alerts made during normal business hours.

†Network does not cover all transactions.

‡ The benefits under the Service Guarantee are provided under a Master Insurance Policy underwritten by State National Insurance Company. As this is only a summary policy the terms and restrictions can be found at LifeLock.com/legal.

## Identity Restoration Benefits

- ✔ **Lost Wallet Protection**  
A lost wallet can mean a lost identity. Call us if your wallet is lost or stolen and we'll help cancel and/or order credit cards, driver's licenses, Social Security cards, insurance cards and more.
- ✔ **Live Identity Protection Agents**  
U.S. based Identity Protection Agents are available to help with questions or claims 24/7. You can log in to your online account at LifeLock.com, email Member.Services@LifeLock.com or call 1-800-LifeLock (543-3562).
- ✔ **Identity Restoration Support**  
If your identity is compromised, an Identity Restoration Specialist will personally handle your case and help restore your identity.
- ✔ **\$1 Million Total Service Guarantee†**  
If you become a victim of identity theft while a LifeLock member, we'll spend up to \$1 million to hire the necessary lawyers, accountants and investigators to help your recovery.‡
- ✔ **Reduced Pre-Approved Credit Card Offers**  
Pre-approved credit card offers can provide important information to identity thieves. LifeLock will request your name be removed from many pre-approved credit card mailing lists.

Available with an adult membership:

### LIFELOCK JUNIOR PROTECTION



A child's clean and unmonitored credit file is a gold mine for identity thieves. With a combination of advanced monitoring features uniquely designed for children, LifeLock Junior™ protection helps proactively safeguard their personal information.



## Alerts for What Matters Most

LifeLock Protects You in Ways  
You Can't Protect Yourself



No one can prevent all identity theft.

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